

JOB DESCRIPTION

Tech Manager

About the role:

The Tech Manager will be responsible for implementing and executing the development plans for the FoodHeals application, currently deployed over 40 government and charity cancer hospitals in India. This role will focus on the hands-on management of the Android-based platform that provides automated clinical functions for pediatric oncology nutritionists. Further, the Technology Manager will ensure smooth execution of technical initiatives while maintaining high standards of implementation and data quality across all systems. If you are passionate about leveraging technology for social good and making a positive impact in the world, we encourage you to apply for this role.

Responsibilities:

Technical Implementation & Operations

- Execute development plans for new features and functionality for FoodHeals App.
- Implement technical standards, coding practices, and development methodologies.
- Coordinate with third-party developers and design teams for feature implementation.
- Maintain technical infrastructure including DMS, CRM, and other digital systems.
- Execute app updates and maintenance schedules based on user feedback and clinical guidelines.
- Implement security and privacy compliance measures.
- Support the integration of machine learning and generative AI features.

Data Operations & Reporting

- Implement data management processes and reporting systems.
- Execute data analytics solutions and maintain dashboards.
- Ensure data quality and consistency in day-to-day operations.

- Generate and maintain reports for different stakeholder groups.
- Implement visualization tools for tracking program effectiveness.
- Maintain data pipelines and system integrations.
- Execute reporting solutions for data-driven decision making.

Implementation Support

- Work with nutritionists and programs team to implement technical requirements.
- Support the Fundraising team with technical documentation and reports.
- Assist in vendor management and coordination.
- Maintain technical documentation and system specifications.
- Provide technical support to internal teams.
- Execute system integration plans.

System Management

- Implement and maintain integration between FoodHeals App and other systems.
- Execute continuous improvement initiatives for app functionality.
- Maintain system documentation and technical specifications.
- Implement cost-effective technology solutions.
- Monitor system performance and optimize operations.
- Ensure smooth day-to-day technical operations.

Must-Haves:

- Bachelor's degree in Computer Science, Engineering, or related field.
 - 5+ years of experience in mobile application development.
 - Strong expertise in Android development (Java/Kotlin).
 - Experience with enterprise systems such as DMS and CRM.
 - Knowledge of data analytics and reporting tools.
 - Understanding of healthcare data privacy and security requirements.
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- Experience in implementing technical solutions in healthcare settings.
 - Background in working with cross-functional teams.

Key Skills & Qualities

Technical Expertise

- Strong hands-on development and implementation skills.
- Proficiency in data analytics and visualization tools.
- Experience in system integration and maintenance.
- Knowledge of healthcare technology requirements.
- Ability to execute multiple technical projects.

Implementation & Execution

- Strong attention to detail and quality.
- Excellent project execution skills.
- Process-oriented mindset.
- Systematic problem-solving approach.

Team Coordination

- Good communication with technical and non-technical teams.
- Ability to work effectively with various stakeholders.
- Strong coordination and follow-up skills.
- Team-oriented approach.

Operational Excellence

- Strong organizational skills.
- Ability to manage multiple priorities.
- Process improvement mindset.
- Detail-oriented execution.

Location: Mumbai

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